

CENTURION

CORPORATE PROTECTION



Put your security safely into our hands

WHO WE ARE

Centurion Corporate Protection is a wholly owned Australian company conceived in Canberra providing security consulting services and solutions to government and the private sector Australia wide.

Finding the right company to entrust your security to can be difficult, that is why Centurion Corporate Protection offers an extensive range of protection services to accommodate varying levels of risk and budgets.

Together we can identify, prioritise, and manage your security requirements.



OUR MISSION

To be recognised nationally as a company that achieves and maintains the highest levels of quality service and security products.

We endeavour to:

- Develop long term relationships by offering value added, cost-effective services and solutions.
- Partner with our clients to ensure our security services are delivered with their business strategies.
- Remain at the forefront of statutory and regulatory change and to ensure that our staff are trained to meet existing and future requirements of the business.
- Apply continuous improvement practices to ensure we deliver world class security services.
- Provide a working environment for our staff that is both stimulating and enjoyable.



OUR PHILOSOPHY

Our overarching client service philosophy is based on the rigor, skill, strength and honour embodied by the Centurions of Ancient Rome. Our primary responsibilities are to guard and protect.

We will work to protect what you have – your assets and your people; whilst helping your business grow, safeguarding your assets against the damage and disruption inevitably caused by untreated risk.

Our unwavering commitment and support to our clients and people clearly distinguish us from our competitors.



OUR ETHICS

Centurion Corporate Protection conduct its business in full compliance with current laws and regulations; fairly; ethically and impartially, inline with our values and code of conduct.

In the course of conducting company business, integrity must underlie all relationships, including those with customers and external suppliers.

Our employees sign and abide by the company code of conduct, which requires that they understand the code, ask questions, seek guidance, report suspected violations, and express concerns regarding compliance with this policy and the related procedures.

Our employees must not engage in any activity or conduct that may raise questions as to our honesty, impartiality, or reputation.



OUR SERVICES

- Security Guards – Armed/Unarmed
- Mobile Patrols
- Back to Base Alarm Monitoring
- Alarm Responses
- K9 Services
- Security Risk Assessments
- Electronic Security Installations (Access Control, CCTV, Alarm Systems)
- Cash in Transit



OUR CORPORATE VALUES

In all facets of our business practice, we will demonstrate our steadfast commitment to:

Leadership – A world-class leader in every aspect of our business, developing our teams leadership skills at every level.

Integrity – Practice of the highest ethical standards by honouring our commitments. We will take personal responsibility for our actions, and treat everyone fairly and with trust and respect.

Quality – Continuous quality improvement in all that we do, to ensure customer, employee and community satisfaction.

Customer Satisfaction – Achieve total customer satisfaction by understanding what the customer wants and delivering it flawlessly.

People Working Together – Recognising our strength and competitive advantage is and always will be our people. We will continually learn, encourage and share ideas and knowledge across every level of activity in our company.

A Diverse and Involved Team – Valued skills, strengths and perspectives of our diverse team. We will foster a participatory workplace that enables people to get involved in making decisions about their work that advance our common business objectives.

Being a Good Corporate Citizen – Provision of a safe workplace. Promoting the health and well-being of our people and their families. Working with our communities by volunteering and financially supporting worthy causes.

OUR COMPANY OPERATIONS

Centurion Corporate Protection employs an efficient and comprehensive management system. Our operational work plans are regularly assessed, and contingency plans for personnel and equipment are built into every proposal.

Our reputation is built on satisfied customer reaction to our delivery of quality protection.

We consistently provide maximum security to meet even the most minimal requests from our clients. Employees on assignment are monitored and supervised, and are required to follow set customer service procedures. For each assignment, we process a rigorous series of status and information reports which we share with the client, as well as utilise internally.



Our control room is available 24 hours per day, 7 days per week. In addition, you will be able to contact at least 2 management representatives at any time.

Centurion Corporate Protection is completely Government and Master Licensed, and holds an active membership in the industry's leading body, Australian Security Industry Association Limited (ASIAL). Centurion Corporate Protection carries full Workers Compensation insurance along with Public Liability cover to the value of \$20,000,000.00. Centurion Corporate Protection maintain Occupational Health & Safety (OH&S) systems in full compliance with the provisions set out in the Australian Standards AS:4801.



Service Standards

Centurion Corporate Protection will strive to exceed your expectations through its foundation and delivery of quality service and excellence.

We understand that your requirements are unique and specific. Our flexibility will enable us to meet your safety challenges by creating a secure, organised, stress-free environment.

“Security is just as much about your peace of mind as it is the protection of your organisation. That is why we pay so much attention to our client relationships.”

Centurion Corporate Protection have the people, technology and management approach to deliver services consistently, responding to sudden changes in your day to day needs as well as month to month developments.

Personnel

Our most valued asset is our security staff, the people we train and employ to undertake security assignments and perform protective services. We believe the defining factor in any organisation is the impression its employees leave with the customer and the public. We understand that our image and the level of professionalism our employees display reflect upon the image of our clients. That's why our commitment to our staff is, and always will be, a predominant focus.

Selecting the right team for you

Whether we are hand picking personnel for a new site or assignment or just getting the best out of those people we inherit, our responsibility is to put people in place who are fully trained, totally reliable and highly motivated.



Staff Selection

Centurion employ and train local people to the highest standard to assist in the provision of security services for various organisations. We have security and supervisory personnel available to undertake any level or type of security assignment.

Centurion's recruitment program attracts a significant number of applicants. All are thoroughly screened, and only a portion are selected to be candidates for training and possible employment. We provide an exceptional training program, one that fosters career growth and continues to build on our highly trained, motivated team of specialists.



Going beyond the expected

Our reputation relies on our ability to select and train the best possible candidates. Aptitude, demeanour and a desire to choose security as a career path are indicators that a candidate may have what it takes to be successful.

A significant part of our programs are focused on OH&S and problem prevention. Our people must understand and address clients security needs in order to be effective. Candidates are trained to go the extra distance when it comes to quality of service. Our management team work hard to provide a happy work environment that instills a positive attitude in all individuals and promotes job satisfaction.

Risk Management

Businesses large and small routinely deal with risk management issues, ranging from cost/pricing to disaster recovery. There are facts about your business you need to know in order to make informed security decisions. Centurion business risk assessments can deliver the knowledge and understanding to ensure informed decisions are made.

Performance Testing – Avoiding problems not just solving them

The lack of an organised performance testing or quality assurance program is often the greatest weakness of many security programs. Assuring the quality and performance of your security program is vital to its long-term effectiveness.

Centurion Corporate Protection has designed and implemented a series of integrated programs that ensure either protective services are functioning as planned or those areas needing further attention are identified.

Everything you need and nothing you don't

Our personnel have extensive experience in defining, evaluating, designing and implementing security systems for highly sensitive facilities. Our services are tailored to the needs of our clients and can be applied to a wide range of interests and business types.

Our goal is to assist you in developing a security system that's cost-effective and meets your specific needs. In order to achieve this, we specialise in a comprehensive range of security consulting services.

Planning – Involves identifying or clarifying your needs (e.g. what are you trying to protect and why), establishing protection goals (e.g. prioritising needs and quantifying consequences of system failure) and defining potential adversaries. Part of the planning process is for us to define how we contribute to your bottom line.

Security Systems Analysis – We determine the capabilities of your protective system including the typical security components (barriers, alarms and response) and the protection provided by your operational procedures and safety requirements. The ability of your system to protect your assets is analysed against your defined potential adversaries.

Security System Design – Often encompasses a full range of components including the development of specifications for alarms, access control systems and CCTV systems. Our people are very familiar with the security product marketplace including the strengths and weaknesses of a wide range of security products - intrusion detection sensors, access control devices/systems, locks, CCTV, etc. As a non product affiliated company we are ideally positioned to provide you with the absolute best the market has to offer.

Policy and Procedure Development – We have extensive experience in defining policy and developing procedures to meet your needs in a cost-effective manner.

Training – Our personnel are experienced in developing criterion-referenced training programs, founded on a needs analysis, which encompass regulatory requirements, task analysis and other criteria specified by you. These programs can take several forms ranging from seminars to self-paced home studies.





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For a confidential free assessment and discussion of the benefits Centurion Corporate Protection can deliver to your business, give our friendly team a call on **1300 138 769** or visit us on the web www.centurionprotect.com